



About Us

Stew's Self Service Garage is the best DIY auto repair facility in Washington and the greater North West region. Referred to as an oasis in an auto repair desert, we provide customers with the lifts, tools, and equipment they need to fix their car themselves. In addition we provide experts at the garage who are there to answer questions, provide motivation, or guidance that a customer needs to be able to succeed in their DIY endeavor. Stew's Self Service Garage has built a reputation on top-notch customer service and automotive expertise because of the amazing staff. Customer service is the paramount factor that allows Stew's Self Service Garage to continue to succeed.

Stew's Self Service Garage strives to maintain a sustainable and environmentally friendly repair option for DIYers. Recognized as an Orca hero business by the Washington State Department of Ecology, and recommended as an environmentally friendly facility by the City of Kirkland. While most automotive businesses are considered dirty and unfriendly to the environment we aim to be the opposite. We maintain a clean garage environment while recycling as much waste as possible.

As we continue to grow in our current location, we plan to expand to additional locations across the state and country. Every month we continue to add hundreds of new DIYers to our customer base of over 7 thousand customers. With our rapid growth, we look forward to serving more and more DIYers.

Our Workplace Culture Sets Us Apart

We're not afraid to do things differently; it is what makes us unique. We aim to disrupt the automotive repair industry. Our people are team players, all with a common goal to see customers succeed. Our environment is laid back, but it is expected that you are accomplishing your key duties to keep the team on track. We empower our employees to take initiative to refine and improve all aspects of the business. As part of the Stew's Self Service Garage team you'll be given opportunities to grow and challenge yourself in new ways. While you may work at times solo, you are supported by the rest of the team to succeed.

Job Description

Position Summary

A Stew's Self Service Garage 'Position To Be Named Later' person ...

- Is a self-driven, friendly, sociable person with a love for all things automotive
- Loves to teach people new skills
- Works closely with customers to ensure safety and success in their DIY projects
- Strives to assist in refining and improving the customer experience
- Manages their work schedule and accomplishes outlined tasks without oversight

Primary Responsibilities

- Checking in and out Customers from garage
- Answering technical questions
- Maintaining garage schedule
- Answering phone and emails
- Ensuring customer safety
- Maintaining high level of cleanliness of garage and office environments
- Represent Stew's Self Service Garage in a friendly manner
- Teach customers more about automotive repair
- Opening and Closing of garage

Qualifications

- Strong automotive background
- Previous management experience
- Excellent communication and relational skills
- Must be able to work weekends
- Strong computer skills
- Knowledge of Microsoft Office programs

Bonus Qualifications

- Social media marketing skills
- Previous teaching experience

Compensation

- Full time position
- Annual salary of \$40,000 paid bi-weekly
- Fully employer paid health insurance
- Free garage usage after probation period

To apply, send a cover letter and resume to apply@stewsgarage.com. We look forward to hearing from you!